

# Homelessness Partnering Strategy Community Plan Annual Update 2017-2018

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Note:

Data submitted by the community during the 2017-2018 Community Plan Annual Update (CPAU) process is included in **blue**.

Data in **purple** was extracted from previous CPAUs.

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Region: [Northwest Territories](#)

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Approved on: [2017/06/28](#)

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<sup>1</sup> Note for Reviewers: Contact information will disappear in the final version, it has been included here so you know who to contact, but will be deleted from the final version to protect the privacy of the individual.

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# Current Situation

Reference Number: 0-15435343

## Housing First Implementation

As part of the 2014-2019 HPS Community Plan, most communities were required to rate their community's readiness to implement Housing First. In the 2016-2017 Community Plan Annual Update, this questionnaire has been reintroduced.

As a community with a Housing First target, you are required to rate your community's implementation of Housing First based on the following questions. Each component of the scale has a rating of one to four with four demonstrating a higher-level of fidelity to the HF model. Use this information to help you consider where to adjust your HF program.

Each component of the HF implementation scale has a rating of one to four, with four demonstrating a higher-level of fidelity to the HF model. Use this information to help you consider where to adjust your HF program.

CORE PRINCIPLES	
Rapid Housing with Supports. Program directly helps participants locate and secure permanent housing as rapidly as possible and assists them with moving-in or re-housing if needed.	4 - Program supports participants in locating housing within one month and offers participants who have lost their housing a new unit without requiring them to demonstrate readiness.
Housing Choice. Program participants choose the location and other features of their housing.	3 - Participants have some choice in location and other features of their housing, including decorating and furnishing their unit.
Separating housing provision from other services. Extent to which program participants are not required to demonstrate housing readiness.	4 - Participants have access to housing with no requirements to demonstrate readiness.
Integrated Housing. Extent to which housing tenure is assumed to be permanent housing with no actual or expected time limits, other than those defined under a standard lease or occupancy agreement.	4 - Participants live in housing with landlord-tenant agreements and there are no time limits on housing tenure other than those defined under a standard lease or occupancy agreement.
Tenancy Rights and Responsibilities. Extent to which program participants have legal	4 - Participants have a written agreement and it contains no special

rights to the unit.	provisions other than agreeing to meet with staff face-to-face regularly (weekly or biweekly).
Reasonable Cost for Housing. Extent to which participants pay a reasonable amount of their income for housing costs and/or program has access to rent supplements or subsidized housing units.	3 - Participants pay 31-45% or less of their income for housing costs and/or program has access to rent supplements or subsidized housing units but there is a waiting period.
Housing Support. Extent to which program offers services to help participants maintain housing, such as offering assistance with landlord relations and neighborhood orientation.	4 - Program offers ongoing housing support services.
SERVICE PHILOSOPHY	
Service choice. Extent to which program participants choose the type, sequence, and intensity of services such as recovery, medical and other services.	4 - Participants have the right to choose, modify, or refuse services and supports at any time, except regular face-to-face visit with staff.
Participant-Driven Program & Services. Extent to which the program and services are participant-driven.	3 - Program offers some opportunities for input on their individual services, but no opportunities to input more generally on program services.
Contact with Participants. Extent to which program maintains regular contact with participants.	4 - Program meets with participants at least 2 times a month to ensure participants' safety and well-being.
Continuous Services. Extent to which program participants are not discharged from services even if they lose housing.	4 - Participants continue to receive program services even if they lose housing.
Directly Offers or Brokers Services. Program directly offers or brokers support services to participants, such as recovery, medical and other services.	2 - Program directly offers or brokers some services.
Selection of Vulnerable Populations. Extent to which program focuses on chronic and/or episodically homeless individuals.	4 - Program prioritizes interventions for participants who are chronic and/or episodically homeless.
TEAM STRUCTURE/HUMAN RESOURCES	
Low Participant/Staff Ratio. Extent to which program consistently maintains a low participant/staff ratio.	4 - 20 or fewer participants per 1 FTE staff.

## Community Contribution

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*Reference Number:* 0-15435396

As part of the eligibility for HPS Designated Community funding, each community must be able to demonstrate that it has mobilized funding partners to contribute to its homelessness efforts; that it can identify \$1 contributing to your homelessness efforts from other sources for every dollar in the Designated Community allocation.

The “community contribution” can include funding from any partner other than HPS, including governments (Provincial/Territorial or Municipal/Regional); public institutions, such as hospitals, schools or universities; indigenous organizations; private sector organizations; and not-for-profit/charitable sector organizations, such as foundations or the United Way.

Name of Funder	Type of Funder	Contact Information  (Contact person)	2016-2017 Actual			2017-2018 Expected		
			Financial contribution (dollars)	Non-financial contribution (estimate in dollars)	Total Contribution (dollars)	Financial contribution (estimate in dollars)	Non-financial contribution (dollars)	Total Contribution (dollars)
<b>City of Yellowknife</b>	Municipality	Grant White / Dayle Hernblad	\$568,000	\$20,000	\$588,000	\$568,000	\$20,000	\$588,000
<b>GNWT - Homelessness Assistance Fund + HF Rent Supps</b>	Province/Territory	Erin Shea	\$10,000	\$20,000	\$30,000	\$10,000	\$20,000	\$30,000
<b>Total Financial and Non-financial Contributions</b>					\$571,000			\$583,000
<b>HPS Designated Communities Funding Stream allocation</b>								\$351,834

## Your 2016-2017 Priorities

Reference Number: 0-15438801

Report on your 2016-2017 Funding Priorities

Priority	Percentage Committed in CPAU (Designated Community)	Actual Percentage Spent (DC)	Actual Amount Invested (DC)
Housing First	73%	52%	\$165,447
Individualized services	6%	13%	\$42,400
Capital investments	6%	21%	\$67,124
Coordination of resources and leveraging	15%	14%	\$45,238
Data collection and use	0%	0%	\$0
Community Entity administration costs			\$31,625
Total Amount Spent			\$351,834
Allocation			\$351,834

How close were your estimates in your approved 2014-2019 HPS Community Plan to your final 2016-2017 expenditures?

More than 10% change to one or more priority.

Please explain why there was more than a 10% change from the 2015-2019 HPS Community Plan.

New SIF Funding original allocation ended up being ineligible activity so funds allocated were moved to other projects.

In 2016-2017, communities received additional funding through the Social Infrastructure Fund (SIF). The next two questions ask about the impact of the additional funding in your community:

How did you invest the additional funding allocated to you in 2016-2017?

Issued new Calls for Proposals; Increased funding to existing sub-projects.

Please provide examples of the impact of the additional 2016-2017 funding in your community.

Additional funding allowed for 3 additional new projects. Funds were allocated to:

\*10 Year Plan to End Homelessness

\*24 Hour Sheltering Services

\*Street Outreach Services (this project deemed ineligible) funds moved to (existing) Capital Investments

These additional funds allowed our community to support the additional projects which created a large impact. Youth (age 15-24), who did not have a place to stay 24 Hours are now provided safe emergency shelter 24 hours. The 10 Year Plan to End Homelessness has provided the CAB and Community clear direction moving forward in our mission to reduce, prevent and end homelessness. The plan clearly defines our next steps and needs, should we acquire greater homelessness funding, as well as create a collaborative partnered approach to responding to homelessness within our community and beyond.



## Report your Community Engagement

### Official Languages Minority Communities

An OLMC is a community whose official language is not the language of the majority community (for example, Canadian English-speaking communities in Quebec, or Canadian French-speaking communities in provinces and territories outside of Quebec).

CABs and CEs are expected to identify OLMCs within their community and ensure that appropriate services and supports are available in both official languages where there is significant demand. More details will be available through an HPS program directive that will be posted on the ESDC website.

Please describe what actions have been taken.

Our Territory has 11 Official Languages. At this point, our community lacks the capacity and are unable to address specific needs of the OLMC.

Please describe how the CAB and CE will, in 2017-2018, assess the needs of the OLMC, implement measures that respond to their identified needs, and ensure that the services funded under the HPS address their needs.

With the very large majority of our clients/participants who are accessing services for homelessness issues being of Indigenous descent, the Canadian Official FRENCH Language is rarely spoken. As we are a multicultural community, there are existing staff supports in service providers who speak both official languages, and if necessary, we are able to engage (French language) supports, in our small community.

## Your 2017-2018 Priorities

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*Reference Number:* 0-15438894

The HPS encourages responsive community planning. Communities are encouraged to review their plans to make sure they stay relevant to the changing dynamics of the homelessness situation.

Your HPS 2014-2019 Community Plan was approved some time ago, and recent events may have occurred, which may result in modifying the funding priorities that you identified for 2017-2018. In addition, you may want to change the percentage you are committing to each of your priorities. If each of your priorities will change by less than 10%, there is no need to report any change.

The following table captures the funding priorities you identified and any changes made. If you made no changes, the priority is marked with an "x" followed by the percentage identified in the 2014-2019 HPS Community Plan. If a change was indicated, only the change has been included.

Why did your 2016-2017 Designated Community priorities (or the percentage your are committing to them) change since you created your 2014-2019 HPS Community Plan?

1) Our Youth Capital Project will be paid in full - once all HPS commitments have been made through to 2019.

2) Our newly developed 10 Year Plan to End Homelessness indicates:

- a) The need for coordination and leveraging of services.
- b) The need to expand our Housing First Program to House more Chronically Homeless (indigenous) persons.

More specifically, the community response to homelessness could greatly benefit participants if we were to perform a community assessment which would ultimately move us toward a coordinated central intake and assessment function to allow for a more positive, appropriate and smooth homelessness experience response, which ultimately directs persons to the required supportive response. As well, after our last PiT Count, we learned there are a great number of chronically homeless persons. A response of Housing First is placing these individuals in safe & supportive housing. We have not, and will not in this HPS term, house all of our chronically (or episodically) homeless community.

Priorities 2017-2018	Activities selected for funding with the HPS allocation.	Demonstrating Success (Targets for HPS Indicators)
<div style="border: 1px solid black; padding: 5px; width: fit-content; margin-bottom: 10px;">DC: 87%</div> <p><b>To reduce homelessness through a Housing First (HF) approach</b></p>	<p><b>The community will be dedicating the following percentage of its Housing First funding to each of the following activities:</b></p> <p>HF readiness: 7%</p> <p>Client intake &amp; assessment: 13%</p> <p>Connecting to and maintaining permanent: 30%</p>	<p>29 Individuals will be placed in housing through an HF intervention.</p> <p>80% HF Clients who will remain housed at six months.</p> <p>80% HF clients who will remain housed at twelve months.</p>

Priorities 2017-2018	Activities selected for funding with the HPS allocation.	Demonstrating Success (Targets for HPS Indicators)
The Housing First model includes both housing and access to supports primarily for chronically and episodically homeless individuals.	housing:  Accessing services through case management: 50%  Data, tracking & monitoring: 0%	30 Days for HF clients to move into permanent housing after intake.  80% HF clients who will be rehoused.  15% HF clients who will return to homelessness.  15% HF clients who will successfully exit the program to a positive housing situation.
<div data-bbox="235 957 451 1056" style="border: 1px solid black; padding: 5px; margin-bottom: 10px;">DC: 0%</div> <p><b>To improve the self-sufficiency of homeless individuals and families and those at imminent risk of homelessness through individualized services</b> for the following populations:</p>	<p><b>In 2017-2018, the community will be implementing the following activities:</b></p>	<p><b>In 2017-2018, the community hopes to achieve the following results:</b></p>
<div data-bbox="235 1556 451 1654" style="border: 1px solid black; padding: 5px; margin-bottom: 10px;">DC: 0%</div> <p><b>To preserve or increase the capacity of facilities (Capital investments)</b> for the following populations:</p>		

Priorities 2017-2018	Activities selected for funding with the HPS allocation.	Demonstrating Success (Targets for HPS Indicators)
<div data-bbox="237 405 451 512" style="border: 1px solid black; padding: 5px; width: fit-content; margin-bottom: 10px;">DC: 13%</div> <p data-bbox="142 554 391 701"><b>To ensure coordination of resources and leveraging</b></p>	<p data-bbox="537 369 1024 480">Determining a model in support of a broader systematic approach to addressing homelessness;</p> <p data-bbox="537 525 1024 747">Identifying, integrating and improving services (including staff training on activities and functions in support of a broader systematic approach to addressing homelessness);</p> <p data-bbox="537 791 1049 903">Partnership development in support of a broader systematic approach to addressing homelessness;</p> <p data-bbox="537 947 1040 1247">Working with the housing sector to identify opportunities for and barriers to permanent housing (e.g. establishing landlord relationships, mapping of current available assets) in support of a broader systematic approach to addressing homelessness;</p> <p data-bbox="537 1291 979 1402">Consultation, coordination, planning, and assessment (e.g. community planning)</p>	<p data-bbox="1073 369 1560 443">Communities are not required to set HPS targets for these activities</p>
<div data-bbox="237 1436 451 1535" style="border: 1px solid black; padding: 5px; width: fit-content; margin-bottom: 10px;">DC: 0%</div> <p data-bbox="142 1577 435 1650"><b>To improve data collection and use</b></p>		

## Information About Your Housing First Priority

The Housing First Approach requires access to a range of client supports. How will you engage (or how are you engaging) provincial or territorial programs to facilitate access to provincial/territorial services for Housing First clients?

Gov't of Northwest Territories (GNWT) has committed \$150,000 a year until 2019 toward Rent Supplements for Housing First clients. Our current HF program relies on referrals to other brokered services, of which, are provided by the GNWT.

## Community Advisory Board

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*Reference Number:* 0-15432807

Note: Information removed to protect the privacy of individuals on the CAB. To validate, or update, this information, please contact your Service Canada Representative.