

NWT WILDFIRES: RE-ENTRY INFORMATION

With people coming home soon to Yellowknife, please know that power remained on during the evacuation orders and while you were away. Your appliances did not experience extended power disruptions and should be in working order.

Things to do when you re-enter my home after a wildfire?

- **Investigate**
 - When safe to do so, inspect your property for any damage.
 - Plug-in devices slowly to avoid a power surge.
- **Repair**
 - If you come across damage to your property, ensure you document it so you can submit a claim through insurance later.
 - If your power is out, please call us at 867-874-6879 or 1-800-264-5313.
- **Replenish**
 - Refill your 72-hour emergency kit with any supplies you used.
 - Recharge your power bank.
 - Dispose of spoiled food. If you're unsure, it's best to throw it away to be safe.

What do I do if I don't have power?

If you don't have power, please check your main electric panel and breaker; a blown fuse or tripped breaker could be the cause. Simply moving any tripped switches to the 'off' position and then to the 'on' position can restore power. If this doesn't restore power to your home, please report it by calling us at 867-873-4865 or email us at northlandutilitiesyk@atco.ca. For any other emergencies, please call 9-1-1.

Can a Northland Utilities person come to check my electrical panel?

If you are concerned with the wiring inside your home, please call a licensed electrician.

Safety

In the areas that have been impacted by the wildfires, please be aware of and use extreme caution around trees, power poles, and other tall objects or structures that may have lost stability during the fire. Most burned structures and surfaces will be unstable. Stay out of burned forests during windy conditions, as burned trees are easily downed by wind.

Downed Power Lines

Although there was no direct impact to Yellowknife's power system as a result of wildfires, Northland Utilities would like to remind residents to exercise caution and stay clear of any downed power lines, and/or crews working in the area. Downed power lines can be extremely dangerous. Contacting an energized line can seriously injure or kill you. If you see a downed power line, please stay at least 10 metres away, call our emergency outage line at 867-874-6879 or 1-800-264-5313 and keep everyone safe from the area.

Contact Us:

Our offices continue to remain closed until further notice. You can reach us by phone at 867-873-4865 or email us at northlandutilitiesyk@atco.ca. Please include your name and number in the email so we can call you back as soon as possible. For any other emergencies, please call 9-1-1.