



WELCOME HOME!



We are so excited to welcome you home! We know the past few weeks have been hard and filled with uncertainty and we want to provide you with some information to make your journey home as smooth as possible.

WHEN YOU LAND:

When you arrive at the airport, you will pick up any checked bags you may have from the luggage carousel. There will be volunteers at the airport to provide assistance, if necessary.

HOW WILL I GET HOME?

- The City of Yellowknife, Yellowknives Dene First Nation (YKDFN), and the Tłı̨chǫ Government have arranged for transportation from the airport to your place of residence.
- Free transportation will include a combination of volunteer drivers, taxis and shuttle buses to get residents safely to their residences:
 - As you exit the terminal, a taxi or volunteer driver will be hailed for you and there will be assistance to load your baggage if needed.
 - YKDFN will have shuttle buses at the airport to bring members home. These buses will be clearly marked.
 - Tłı̨chǫ Government will provide support for their citizens at the airport as well.
 - North Shore Towing will be on site at the airport and Sir Jon Franklin to assist with any vehicle issues.

WHAT IF I REQUIRE ASSISTANCE?

- For those individuals who require assistance, St. John Ambulance will be stationed outside the terminal and can help if you need extra care getting to your place of residence. There will be wheelchairs available in limited capacity, if needed.
- YKDFN staff will be on site and provide assistance to all members. Look for the table in the main terminal.

WHAT IF I NEED A CAR SEAT OR CRATE?

- For those who require child car seats or pet crates, they will be available in the terminal. Please ensure these are returned in the vehicle that you travel in for the next flight.

GETTING PICKED UP?

- For those of you who may have a family member or friend picking you up, they will be stationed in a modified Cell Phone Waiting Area and will be marshalled through when called. Please proceed across the taxi/bus area to the parking lot for pick up.

Thank you for your cooperation. This plan has been put in place to get you all back to your places of residence as fast as possible.



WELCOME HOME!



Helpful Information to Know For Yellowknife and N'Dilo Residents

Waste Removal and Solid Waste Facility Hours

Upon returning to Yellowknife, take stock of the foods in your home. Although the city didn't lose power, food in your fridge will have spoiled and will need to be assessed by you to see if it is still good. When in doubt, throw it out!

The Solid Waste Facility will be open Thursday, September 7 to Sunday, September 10, from 11 a.m. to 4 p.m. During this period, there will be a \$0 tipping fee. The SWF will be closed Monday, September 11. As of September 12, the SWF will open for regular hours and regular fees will apply.

Please note: The \$0 tipping fee will apply for residential waste caused due to the evacuation and food spoilage, etc. Large items, construction waste and other waste will not be accepted. The City is working on a new date for the Fall Amnesty Day where these items can be disposed of.

Curbside pickup will begin as of September 7, 2023, and will be limited to gray waste bins until October 2. Organic collection will begin the week of October 2, 2023.

Please be aware there has been more wildlife in the city because of the wildfires pushing animals out of their habitat. Be conscious of the way you dispose of waste, as that has the potential to attract wildlife.

Water Services and Water Quality

Upon arriving home, if you are on trucked water, it is advised to only use the water sitting in your tank for cooking or bathing purposes. Since the water has remained stagnant, if your tank has not been recently cleaned, it could be unfit for other uses. Please wait until a refill to use as drinking water. Regular water services are scheduled to begin on September 7, 2023.

For those on piped water, do not be concerned if your water comes out discoloured when you initially turn it on. This is because it has remained stagnant for three weeks. As you would when you come back from a vacation, please run your taps for 5 – 10 minutes until it is clear and flush toilets.

The City of Yellowknife has continued to do all required water tests throughout this situation, and can ensure it is safe for residents to consume.

Yellowknife Looks Different

We are so excited to welcome everyone home later this week! Residents will be returning to a city that is well-protected against wildfires for many years to come. As a result of the tremendous amount of work done to fire-smart our community and create fire breaks, Yellowknife will look different upon your return.

Please visit the City's, GNWT's and YKDFN's websites and social media pages for more information.