

# Reaching Home:

## Yellowknife Homelessness Plan

**2019 – 2024**

**Note:**

In addition to the core requirements provided in this template, communities may also wish to include other components that provide insight into the community's housing and homelessness context or contribute to community-level homelessness challenges, such as a map of the community's current homelessness services and/or gaps in homelessness services or infrastructure (e.g. housing stock). Communities have full flexibility in drafting these sections.

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## 1. Community Engagement

*Please identify the steps taken to engage your community stakeholders in developing this plan.<sup>1</sup>*

During the month of June 2019, Community Advisory Board (CAB) members reached out to other organizations in their sectors by either phone calls or in person meeting including: Indigenous Organizations, Youth and youth serving organizations, organizations serving seniors, health organizations and other departments in the Territorial Government as well as organizations serving individuals experiencing homelessness, organizations serving person with disabilities and the private sector. Some of the organizations that were engaged include: SideDoor, Salvation Army and the Rainbow Coalition.

As a result, the CAB met on June 26<sup>th</sup> to discuss the feedback from each sector and the needs for Yellowknife homelessness.

The discussion included reviewing the 10-Year Plan to End Homelessness, which was created in 2017, to ensure that we are still aligned with the plan as well as the Reaching Home Directives. At this time, the CAB felt it was important to invest 50% of the funding into housing services, including supporting staff positions whom support individuals experiencing homelessness, 15% to the funding to support Prevention and Shelter Diversion, 10% of the funding to create a Indigenous Case Management/Healing Services position under support services and 6% towards Capital Investments. 6% of funding also went towards the Coordination of Data Collection and 13% towards Administration.

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<sup>1</sup> Engagement with local Indigenous organizations, and the Indigenous Community Entity and Community Advisory Board is expected in the development of this community plan.

## 2. Investment Plan

*In the table below, please outline your planned allocation of Reaching Home funding (including funding from the Territorial Homelessness stream and Community Capacity and Innovation stream) from 2019-24 by investment area. Please note that it is acceptable that your community's funding priorities change over time. This investment plan is to demonstrate that your community has a vision moving forward for the allocation of Reaching Home funding. An example has been included in the Community Plan Reference Guide.*

	2019-20	2020-21	2021-22	2022-23	2023-24
<b>Housing Services</b>	50% \$608,385	50% \$603,385	50% \$603,385	50% \$601,135	50% \$601,135
<b>Prevention and shelter diversion</b>	15% \$182,515.50	15% \$181,015.50	15% \$181,015.50	15% \$180,340.50	15% \$180,340.50
<b>Support Services</b>	10% \$121,677	10% \$120,667	10% \$120,667	10% \$120,227	10% \$120,227
<b>Capital Investments</b>	6% \$73,006.20	5.5% \$66,372.35	5% \$60,338.5	4.5% \$54,102.15	4% \$48,090.80
<b>Coordination of Resources and Data Collection</b>	6% \$73,006.20	6% \$72,406.20	6% \$72,406.20	6% \$72,136.20	6% \$72,136.20
<b>Administration</b>	13% \$158,180.10	13.5% \$162,913.95	14% \$168,947.80	14.5% \$174,329.15	15% \$180,340.50
<b>TOTAL</b>	100% \$1,216,770	100% \$1,206,770	100% \$1,206,770	100% \$1,202,270	100% \$1,202,270

### 3. Community Contributions

*In the table below, please outline all funding for homelessness initiatives your community plans to receive from external partners from 2019 to 2024. This includes both financial and in-kind contributions. An example has been included in the Community Plan Reference Guide.*

Projected Funding towards Homelessness Initiatives						
Funder	2019-20	2020-21	2021-22	2022-23	2023-24	TOTAL 2019 - 24
Government of North West Territories	\$3,405,617	\$3,405,617	\$3,405,617	\$3,405,617	\$3,405,617	\$17,028,085
City of Yellowknife	\$650,000	\$650,000	\$650,000	\$650,000	\$650,000	\$3,250,000
<b>TOTAL</b>	\$4,055,617	\$4,055,617	\$4,055,617	\$4,055,617	\$4,055,617	\$20,278,085

Please note that the funding for 2019-2020 is confirmed. The funding for the additional years is estimated, as there is a Territorial election in October 2019, which could effect the funding levels for the Territorial government moving forward. The City of Yellowknife's budget is determined in December of each year. We anticipate that the funding will remain the same or increase over time.

Please also note that the investments in Transitional Housing, Rapid Rehousing, Shelters and Housing First is coming through different departments for Yellowknife specific projects.

#### 4. Coordinated Access

*Please discuss the steps you will take to implement a coordinated access system in your community. If your community has a coordinated access system in place, please describe how it presently functions.*

The Community Advisory Board (CAB) had a report “Building a Coordinated Access Model” completed in March 2018 looking at the different types of Coordinated Access models that would work in Yellowknife.

The report emphasizes the need for Coordinated Access in Yellowknife and was reinforced when discussing prioritizing Reaching Home Funds. There is a need for coordination of services as there are services that are under utilized.

The CAB is currently reviewing the models referenced in the report to choose which model would work best in our community. Once a model is chosen, work will begin on the governance structures and will be included in the implementation and design. Next steps are to choose the type of model we will move forward with (single location, multi locations, no wrong door or the phone line) and then discuss the costs associated with each model.

Once the model is determined we will move forward with an implementation committee to assist with guiding the governance model and implantation strategy. Coordinated Access was also outlined as a priority in our 10 Year Plan to End Homelessness.

As per the 10 Year Plan to End Homelessness, Coordinated Access is a priority for the Community Entity as well as a large portion of Reaching Home. By March 31, 2020 we will have a governance structure in place as well as an implementation plan to have Coordinated Access in Place my March 31, 2021.

Since we submitted this report we have had a representative from the Canadian Alliance to End Homelessness (CAEH) speak with the CAB about Coordinated Access and what it could look like in the community. Directly following the CAB meeting a community meeting was held with stakeholders from the department of Justice, the Yellowknife Women’s Society, Side Door, the YWCA and the NWT Native Women’s Association. Our next steps are to fill out a Community Scorecard on where our community is and how we can start to implement Coordinated Access. We will continue to work with the CAEH and ensure that we are including as many Indigenous organizations as possible in the decision making process.

## 5. Community-Wide Outcomes

*If you would like your community to measure progress on additional outcomes beyond the [federally mandated outcomes](#), please identify those outcomes. Please provide your proposed indicators, targets, and methodology for each of the additional identified outcomes.*

- Reduce overall chronic homelessness in the community
  - Will be measured biannually during the National PiT Counts
- Reduce overall Indigenous Homelessness in Yellowknife
  - Will be measured biannually during the National PiT Counts
- Reduce new inflows into homelessness
  - Work with partners and NGOs on prevention options and discuss what is and isn't working as well as what the cause was to lead to this point
  - May be measured biannually during the National PiT Counts
- Identify data sharing barriers and advance their resolution with partners
  - This is also a step in the 10 Year Plan to End Homelessness. We have made some progress with the training for HIFIS 4.0. The progress can be evaluated in March 2020 after the program is fully launched and we are able to view reports from each of the NGOs
  - System efficiency for those experiencing homelessness – ensure that people are entered into the system correctly.
  - Assist with administrative burden – being able to pull reports directly from HIFIS
- Develop a common set of non-profit reports through an integrated information systems to reduce administrative burden on agencies
  - Once all of the NGOs are live on HIFIS 4.0 we can start designing reports required for both Reaching Home (if they aren't already established in the program) as well as assist with creating report for other funders that may require similar information.

## 6. Official Language Minority Communities

*The Government of Canada has a responsibility under the Official Languages Act to ensure that programs and services meet the needs of [Official Language Minority Communities \(OLMCs\)](#). Please describe the steps that you will take to ensure that the services funded under the Reaching Home take the needs of the [OLMCs](#) into consideration where applicable. **Note:** Please use this section discuss French and/or English speaking minority communities. To highlight the actions taken to address other language needs present in your community; we encourage you to include an additional section or annex.*

The Community Entity recognizes its responsibility to make:

1. Project-related documentation and announcements available (for the public and prospective Project participants, if any) in both official languages;
2. actively offer Project-related services in both official languages;
3. encourage members of both official language communities to participate in the Project; and
4. provide its services, where appropriate, in such a manner as to address the needs of both official language communities

The Community Entity is committed to ensuring that we address the needs of those experiencing homelessness in both official languages. To this end, we have included a clause in all of the sub agreements that project-related documentation can be received in both official languages; to actively offer project-related services in both official languages; to encourage members of both official language communities to participate in the project; and to provide its services, where appropriate, in such a manner as to address the needs of both official language communities.

The Community Entity will support the provision of programs/services in French if and when the need becomes apparent by accessing translation services through La Federation Franco-Tenoise. The Community Entity will continue to monitor the demand for service in the official minority language on an on-going basis to ensure members of the OLMC are not denied service.

Note: ESDC has removed all personal and identifying information for members of the Community Advisory Board from this document. To validate or change this information, please contact your Service Canada representative.



