



CITY OF YELLOWKNIFE



INCIDENT RESPONSE GUIDE

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RCMP (Royal Canadian Mounted Police)	Criminal or Emergency Matters Phone (Emergency): 911 Phone (Non-Emergency): (867) 669-1111
MED (Municipal Enforcement Division, City of Yellowknife)	City Bylaw Issues (Non-Criminal Matters) Phone: (867) 920-2737 Email: medadmin@yellowknife.ca
Line Drive	Compassionate, non-emergency support for individuals who are under the influence or are in distress in public areas. Contact: (867) 446-7233
Private Security	<i>Contracted by individual businesses or property managers.</i> Contact: _____

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RCMP (Royal Canadian Mounted Police)	<p>The RCMP is responsible for enforcing all matters under the <i>Criminal Code of Canada</i>.</p> <p><u>Examples of enforceable matters include:</u></p> <ul style="list-style-type: none">• Theft, break-ins, or vandalism• Assault or verbal threats• Drug possession, use, or trafficking• Intoxicated individuals presenting a danger to themselves or others• Trespassing or refusal to leave private property• Suicidal/self-harm/mental health issues <p><i>Note: Only RCMP officers have the authority to detain, arrest, or forcibly remove individuals from private or public property.</i></p>
MED (Municipal Enforcement Division, City of Yellowknife)	<p>MED helps keep Yellowknife safe by enforcing most City bylaws and some territorial laws, such as the Motor Vehicle Act and Dog Act. Officers aim to engage with individuals and encourage voluntary compliance. Enforcement is used only when necessary. If an issue is beyond MED's authority, they may contact Line Drive (private security) or refer the matter to the RCMP.</p> <p><u>Examples of Authority:</u></p> <ul style="list-style-type: none">• Issue tickets for parking violations• Respond to noise complaints with warnings or fines• Enforce cleanup of garbage or unsightly properties through orders or notices <p><u>Limitations of MED Authority</u></p> <ul style="list-style-type: none">• Loitering is not currently prohibited by City bylaw or Territorial Act, either on private property or public sidewalks.• While MED is authorized to direct individuals to leave City property, MED has no authority to remove individuals from private property.• Verbal harassment, unless it involves a specific criminal act, is not enforceable under City bylaws.• Public intoxication is not a bylaw offence. MED cannot arrest or detain individuals in these situations.

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Line Drive

Line Drive Outreach offers compassionate, non-emergency support to individuals who are under the influence or in distress in public areas. The program is focused on harm reduction and community wellness.

Line Drive Outreach's Objectives:

- *Ensure Public Safety:* To provide safe and reliable transportation and reduce the risk of accidents, injuries, or fatalities caused by individuals under the influence,
- *Support Vulnerable Populations:* Provide compassionate assistance to individuals who appear to be homeless and under the influence, ensuring they receive a safe ride to a supportive location or assistance on the street, based on their immediate needs.
- *Reduce Strain on Emergency Services:* To alleviate the burden on law enforcement, emergency medical services, and hospitals by offering an alternative response to non-emergent matters.
- *Promote Community Wellness:* To foster a safer, more supportive community environment by addressing the needs of at-risk populations in a humane and effective manner.
- *Collaborate with Community Organizations:* To work alongside shelters, sobering sites, social services, RCMP, and Health Care Providers to connect individuals with additional resources and long-term support.

Note: Participation is voluntary.

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Private Security

Private security services contracted by individual businesses or property managers can play a valuable role in maintaining safety and deterring unwanted activity. However, their authority is legally limited.

Permitted Responsibilities

- Routinely monitor and patrol private property
- Deter theft, vandalism, and loitering through visible presence
- Request that individuals leave private property
- Record and report incidents to business owners or police
- Aid in de-escalating minor conflicts
- Escort staff or customers when safety concerns arise

Limitations

- Cannot arrest or detain individuals (except in rare and specific situations involving a legal citizen's arrest)
- Cannot use force to remove individuals
- Cannot enforce municipal bylaws
- Cannot intervene in incidents occurring on public property (e.g., sidewalks, streets)
- Must contact RCMP if a situation involves criminal behavior or requires removal by force
- Private security should coordinate with the RCMP, MED, and community outreach services where appropriate, and ensure that all actions taken comply with applicable laws and regulations.

This document assists Yellowknife business owners in knowing which authority to contact during various types of incidents, to ensure timely, lawful, and appropriate responses. It outlines the roles and limitations of the RCMP, Municipal Enforcement Division (MED), Line Drive Yellowknife, and Private Security personnel.