TOURISM > YUKON >

CWG Working Committee

YUKON LARGER THAN LIFE

October 2, 2015



2007 CWG - Whitehorse

An overview of our experience with the 2007 CWG and its impact on Tourism:

- The Opportunity
- The structure
- Key objectives
- Budget
- Destination Awareness
- Initiatives
- Results
- Legacy Materials

2007 CWG - Whitehorse

The Opportunity:

To capitalize on Yukon hosting the 2007 CWG, the three territorial governments partnered on the development and implementation of a \$5M National Marketing Campaign designed to position the north as a great place to visit, invest and live to southern Canadians.

National Marketing Campaign

Structure:

- The NMC was managed by the 2007 Canada Winter Games Host Society.
- Direction on the NMC was provided to the Host Society by a Steering Committee Chaired by the President of the Host Society and included Deputy Minister's representing:
 - YG Dept. of Tourism and Culture
 - GNWT Dept. of ITI
 - GNU Dept. of Ec Dev and Transportation

National Marketing Campaign

Key Objectives:

- Tourism (Visit)
 - Increase tourism awareness and visitation to Canada's North
- Economic Development (Invest)
 - Increase awareness and stimulate economic development and investment in Canada's North
 - Position Canada's North as a preferred place of Employment (Live)
- Canada Winter Games
 - Increased awareness of the games being hosted in Whitehorse

National Marketing Campaign

Budget:

| | Spent |
|--------------------------------|------------------|
| Operating Costs (Host Society) | \$474,000 |
| Research | \$302,000 |
| Media | \$2,582,000 |
| Production/Hard Costs | \$801,000 |
| Public Relations | \$213,000 |
| Agency Fees/Travel | <u>\$628,000</u> |
| Grand Total | \$5,000,000 |

Destination Awareness

For any destination to be successful, it needs three things:

- 1. Awareness
- 2. Access
- 3. Products/Experiences



Research

Barriers to traveling in the North:
1. Lack of Awareness
2. Perceived costs
3. Distance
4. Climate

National Marketing Campaign

Initiatives included:

- Television Campaign (60 & 30 sec)
- Newspaper and magazine
- Cinema
- Online
- Public Relations

National Marketing Campaign

Tourism Objective 1 Increase Positive Impression of Each Territory

Yukon Benchmark- 74% Results- 81% Nunavut Benchmark- 51% Results- 56%

NWT Benchmark-63% Results- 74%

National Marketing Campaign

Tourism Objective 2 Increase Knowledge of Available Tourism Experiences

Yukon Benchmark- 9% Results- 10% Nunavut Benchmark- 4% Results- 8%

NWT Benchmark-7% Results-14%



National Marketing Campaign

Tourism Objective 3 Increase likelihood of Future Travel

Yukon Benchmark- 25% Results- 51% Nunavut Benchmark- 12% Results- 28%

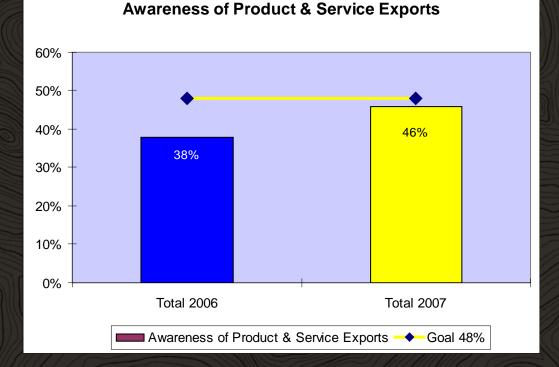
NWT Benchmark- 19% Results- 43%

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National Marketing Campaign

Economic Development Objective 1 Increase Awareness of Product and Service Exports

- Benchmark- 38%
- Results- 46%



National Marketing Campaign

Economic Development Objective 2 <u>Reduce Barriers to Investment</u>

Barrier Adequacy of Infrastructure Barrier Aboriginal Land Claims as negative contribution

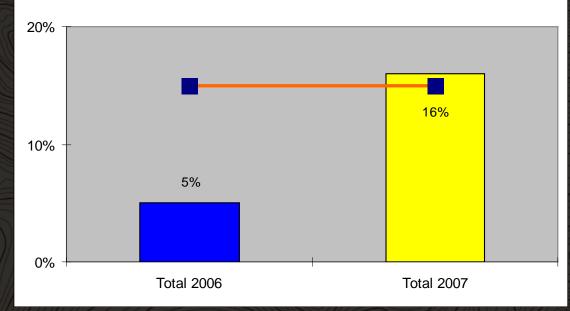
Benchmark- 61% Results- 50% Benchmark- 63% Results- 39%

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National Marketing Campaign

Economic Development Objective 3 Increase Likelihood of Relocation to North to pursue a business opportunity

Personal Relocation: Have you ever considered relocating to one of the three northern territories to pursue a business opportunity?



Benchmark- 5%

National Marketing Campaign

Canada Games Objective 1 Increase Awareness of Games being held in Whitehorse

Benchmark- 25%

41% of respondents agreed that the Games made them feel more connected to the North

National Marketing Campaign

Tourism Summary:

- Awareness of the Whitehorse Canada Winter Games more than doubled
- Impressions of the north were more positive
- Knowledge of available travel experiences increased
- Likelihood of future travel increase significantly overall

National Marketing Campaign

Legacy Material:

- HD Film of Infrastructure and Tourism (100's of hours)
- Still Photo's over 1,000 per territory
- TV Commercials
- Original music composition
- Photo's of all events, interview clips and media broadcasts

Yukon

Tourism Performance:

- 2007 saw a 4% increase in border crossings over 2006 figures
- Visitation from other jurisdictions in Canada were up 13%



Questions?