

Homelessness Partnering Strategy Community Plan 2014–2019

Paper Version

For your HPS Community Plan 2014-2019:

- 1) Only on-line submissions will be accepted
- 2) You will receive an e-mail with a link to the main page. From there, you may complete the five sections in any order, but must complete each section before moving to another. The sections are:
 - a. Current Situation
 - b. CAB Membership
 - c. Planning and Reporting
 - d. Your Priorities
 - e. Submitting the Plan
- 3) Comments in **green** are included to help you understand how to complete the sections and to navigate the document.
- 4) With the move to a web format, the tables will disappear (as tables do not meet accessibility standards), but they have been included here for ease of reading.

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Current Situation: Establishing your Baseline Data

Please report on your current situation based on the following indicators. All CABs should review their progress annually against these indicators. This review will form part of the annual update.

Data

1. Number of unique individuals who used an emergency homeless shelter in the twelve month period between January 1, 2013 and December 31, 2013 (not avail for 2012)

699 – Six Hundred Ninety-Nine

2. Number of shelter users who were chronically homeless in 2013 **Not Mandatory**

TBD

3. Number of shelter users who were episodically homelessness in 2013 **Not Mandatory**

TBD

4. Number of homeless individuals identified during the latest **point in time** count (if available)

Information not available.

5. Date count was undertaken

Information not available.

Readiness for Implementing Housing First

Please rate your community's readiness to implement Housing First based on the following questions. Each component of the scale has a rating of one to four with four demonstrating full implementation of the HPS HF model. Use this information to decide where to focus your efforts in implementing your HF program. Because implementing Housing First may take some adjustments, you will have the opportunity to rate your community's progress annually and use the information to update your priorities and refine your approach. Note: Your responses will only be used by ESDC to understand your selection of the HF priorities and activities.

Criterion	1	2	3	4
CORE PRINCIPLES				
Rapid Housing with Supports. Program directly helps participants locate and secure permanent housing as rapidly as possible and assists them with moving-in or re-housing if needed.	Program expects participants to find their own housing and does not offer participants who have lost their housing a new housing unit.	Program supports participants in locating housing within 4-6 months and does not offer participants who have lost housing a new housing unit.	Program supports participants in locating housing within 1-3 months and offers participants who have lost their housing a new unit if they meet readiness requirements.	Program supports participants in locating housing within one month of acceptance into the HF program and offers participants who have lost their housing a new unit without requiring them to demonstrate readiness. ¹

*The community of Yellowknife is currently at **stage 1** with respect to the principle of "Rapid Housing with Supports". A few initiatives have been made toward stage 2, but stage 2 is not yet a core principle.*

Criterion	1	2	3	4
CORE PRINCIPLES				
Housing Choice. Program participants choose the location and other features of their housing.	Participants have no choice in the location or other features of their housing and are assigned a unit without having a say in decorating and furnishing.	Participants have little choice in location and other features of their housing, including the decorating and furnishing of their unit.	Participants have some choice in location and other features of their housing, including decorating and furnishing their unit.	Participants choose the location and other features of their housing, including decorating and furnishing their unit.

*The community of Yellowknife is currently at **stage 1** with respect to the principle of "Housing Choice".*

¹ The program may limit the number of relocations.

Criterion	1	2	3	4
CORE PRINCIPLES				
Separating housing provision from other services. Extent to which program participants are not required to demonstrate housing readiness.	Participants have access to housing only if they have successfully completed a period of time in transitional housing and meet all the readiness requirements.	Participants have access to housing only if they meet many readiness requirements.	Participants have access to housing with minimal readiness requirements.	Participants have access to housing with no requirements to demonstrate readiness.

*The community of Yellowknife is currently at **stage 2** with respect to the principle of “separating housing provision from other services.” We assessed our community this way because transitional housing is not a requirement to obtain housing, but there are many requirements for permanent housing.*

Criterion	1	2	3	4
CORE PRINCIPLES				
Integrated Housing. Extent to which housing tenure is assumed to be permanent housing with no actual or expected time limits, other than those defined under a standard lease or occupancy agreement.	There are rigid time limits on the length of stay in housing or the housing is considered emergency.	There are some time limits on housing tenure or the housing is considered transitional.	There no time limits on housing tenure but housing is not considered permanent.	Participants live in housing with landlord-tenant agreements and there are no time limits on housing tenure other than those defined under a standard lease or occupancy agreement.

*The community of Yellowknife is partially at **stage 2** with respect to the principle of “Integrated Housing.” We assessed the community this way because there are several different types of housing, some with different time limits, some with no time limits. Housing with programming has time limits.*

Criterion	1	2	3	4
CORE PRINCIPLES				
Tenancy Rights and Responsibilities. Extent to which program participants have legal rights to the unit.	Participants have no written agreement specifying the rights and responsibilities of tenancy, have no legal recourse if asked to leave their housing and can keep housing only by meeting requirements for continued tenancy.	Participants have a written agreement (such as a lease or occupancy agreement), which specifies the rights and responsibilities of tenancy, but contains special provisions regarding adherence to treatment or other clinical provisions.	Participants have a written agreement but it contains special provisions regarding adherence to program rules (e.g., requirements for being in housing at certain times).	Participants have a written agreement and it contains no special provisions other than agreeing to meet with staff face-to-face regularly (weekly or biweekly).

*The community of Yellowknife is currently at **stage 1** with respect to the principle of “Tenancy Rights and Responsibilities” in terms of shelters and transitional housing. With respect to public housing, we are at stage 2.*

Criterion	1	2	3	4
CORE PRINCIPLES				
Reasonable Cost for Housing. Extent to which participants pay a reasonable amount of their income for housing costs and/or program has access to rent supplements or subsidized housing units.	Participants pay 61% or more of their income for housing costs and program does not have access to rent supplements.	Participants pay 46-60% or less of their income for housing costs and/or program helps participants obtain rent supplements or subsidized housing units.	Participants pay 31-45% or less of their income for housing costs and/or program has access to rent supplements or subsidized housing units but there is a waiting period.	Participants pay 30% or less of their income for housing costs and/or program has ready access to rent supplements or provides subsidized housing units for all participants.

*We believe the community of Yellowknife is currently at **stage 2** with respect to the principle of “Reasonable Cost for Housing.”*

Criterion	1	2	3	4
CORE PRINCIPLES				
Housing Support. Extent to which program offers services to help participants maintain housing, such as offering assistance with landlord relations and neighborhood orientation.	Program does not offer any housing support services.	Program offers some housing support services initially but no follow-up or ongoing services are available.	Program offers some ongoing housing support services but does not offer any property management services, assistance with rent payment, and co-signing of leases.	Program offers ongoing housing support services.

The community of Yellowknife is at **stage 1** with respect to the principle of “Housing Support.” Some supports are available, but not on a co-ordinated or system-wide basis.

Criterion	1	2	3	4
SERVICE PHILOSOPHY				
Service choice. Extent to which program participants choose the type, sequence, and intensity of services such as recovery, medical and other services.	Services are prescribed by the service provider with no input from the participant.	Participants have little say in choosing, modifying, or refusing services.	Participants may have some say in choosing, modifying, or refusing services and supports, but program staff determinations usually prevail.	Participants have the right to choose, modify, or refuse services and supports at any time, except regular face-to-face visit with staff.

The community of Yellowknife is at **stage 1** with respect to the service philosophy of “Service Choice.” We are currently program driven, and participants must meet the requirements of the program.

Criterion	1	2	3	4
SERVICE PHILOSOPHY				
Participant-Driven Program & Services. Extent to which the program and services are participant-driven.	Program does not offer any opportunities for participant input into services at any level.	Program offers few opportunities for input on their individual services or more generally on program services.	Program offers some opportunities for input on their individual services, but no opportunities to input more generally on program services.	Program offers opportunities for input at all levels of the program: from individual services to tenant committees, and governing bodies.

The community of Yellowknife is at **stage 1** with respect to the service philosophy of “Participant-Driven Program and Services.”

Criterion	1	2	3	4
SERVICE PHILOSOPHY				
Contact with Participants. Extent to which program maintains regular contact with participants.	Program has no contact with participants.	Program meets with participants once every 4 to 8 weeks to ensure participants' safety and well-being.	Program meets with participants at least once a month to ensure participants' safety and well-being.	Program meets with participants at least 2 times a month to ensure participants' safety and well-being.

*The community of Yellowknife is at **stage 2 or 3**, depending on the agency delivering the support, with respect to the service philosophy of “Participant-Driven Program and Services.” Sheltering agencies have a lot of contact with participants; government agencies less so.*

Criterion	1	2	3	4
SERVICE PHILOSOPHY				
Continuous Services. Extent to which program participants are not discharged from services even if they lose housing.	Participants are discharged from program services if they lose housing for any reason.	Participants are discharged from services if they lose housing, but there are explicit criteria outlining options for re-enrollment.	Participants continue to receive program services if they lose housing provided that they are still eligible to be rehoused.	Participants continue to receive program services even if they lose housing. ²

*The philosophy with respect to “Continuous Services” varies from delivery agent to delivery agent; from program to program. Many services would be delivered at **stage 1**.*

Criterion	1	2	3	4
SERVICE PHILOSOPHY				
Directly Offers or Brokers Services. Program directly offers or brokers support services to participants, such as recovery, medical and other services.	Program does not offer services to participants, either directly or through brokering.	Program directly offers or brokers some services.	Program directly offers or brokers most, but not all, of these services directly and brokers remaining services.	Program directly offers or brokers psychiatric treatment, vocational assistance, and other services. ³

*On the assumption that “brokering” means more than simply referring (ie more like case management), the community of Yellowknife is at **stage 2** with respect to the service philosophy of “Directly Offers or Brokers Services.”*

² There may be a service hiatus during institutional stays.

³ Note that HPS funding cannot be used to provide clinical services such as psychiatric treatment or substance use treatment. These services must be leveraged from other partners.

Criterion	1	2	3	4
SERVICE PHILOSOPHY				
Selection of Vulnerable Populations. Extent to which program focuses on chronic and/or episodically homeless individuals.	Program has no method to identify and select participants who are chronic and/or episodically homeless.	Program has some method to identify chronic and/or episodically homeless.	Program selects participants who are chronic and/or episodically homeless.	Program prioritizes interventions for participants who are chronic and/or episodically homeless.

*The community of Yellowknife is at **stage 1** with respect to the service philosophy of “Selection of Vulnerable Populations.” There is no prioritization of participants.*

Criterion	1	2	3	4
SERVICE PHILOSOPHY				
TEAM STRUCTURE/HUMAN RESOURCES				
Low Participant/Staff Ratio. Extent to which program consistently maintains a low participant/staff ratio.	50 or more participants per 1 FTE staff.	36-50 participants per 1 FTE staff.	21-35 participants per 1 FTE staff.	20 or fewer participants per 1 FTE staff.

*The community of Yellowknife is at **stage 1** with respect to the service philosophy of “Low Participant/Staff Ratio”.*

Community Advisory Board Membership

Please provide the name of your Community Advisory Board (CAB), along with a members contact list. If required, you may choose more than one option in the "Sector" Column. For each individual, please identify the role they play on the CAB (Chair, Co-chair or Member).

1. What is the name of your Community Advisory Board?

Yellowknife Community Advisory Board on Homelessness

2. How many members do you have on your CAB?

There are 14 members on Yellowknife's Community Advisory Board on Homelessness, of which 10 are voting members.

Community Advisory Board Membership						
Last Name	First Name	Title/ Organization	Email	Phone	Sector	Role on CAB
Heyck	Mark	Mayor, City of Yellowknife	mheyck@yellowknife.ca	920-5600	Other (CE)	Ex Officio Voting
Bussey	Linda	Councilor, City of YK	lbussey@yellowknife.ca	920-5600	Other (CE)	Co-chair
McKee	Denise	Executive Director, NWT Disabilities Council	ed@nwtcd.net	873-8230	Non-Profit	Federal Co-chair
Shea	Erin	Homelessness Coordinator, NWT Housing Corporation	Erin_shea@gov.nt.ca	920-3277	Housing and social housing	Member
Woodward	Roxanne	Dene Nation	rwoodward@deneation.com	873-4081 X 33	Aboriginal	Member
Fuller	Lyda	Executive Director, YWCA	Lyda@ywcanwt.ca	920-2777	Housing and social housing Non-profit	Member
Hamlyn	Iris	Executive Director, Side Door Youth Ministries	edsidedoor@theedge.ca	766-3272	Youth Non-profit	Member
Renaud	Jeff	CEO, AVENS	ceo@avensseniors.com	920-2443	Non-Profit Housing and social housing	Member
Tompkins	Vicki	Owner, For Women Only	forwomenonly@theedge.ca	873-8752	Other	Member
Corkal	Jim	Chief Clinical Advisor, Department of Health and Social Services	Jim_corkal@gov.nt.ca	873-7831	Healthcare, including mental health and addictions treatment	Member
White	Grant	Director of Community Services, City of YK	gwhite@yellowknife.ca	920-5636	Other (CE)	Non-voting member
Nadeau	Nathalie	Director, Social Programs, Yellowknife Health and Social Services Authority	Nathalie_nadeau@gov.nt.ca	873-7915	Healthcare, including mental health and addictions	Non-voting member

					treatment	
Saturnino	Michael	Regional Superintendent, Education, Culture and Employment	Michael.Saturnino@gov.nt.ca	766-5100	Other	Non-voting member
Anderson	Dawn	Director of Integrated Case Management, Department of Justice	Dawn.m.anderson@gov.nt.ca	873-7155	Police and/or corrections	Non-voting member

NOTE: Sectors and Roles must be selected from the list below.

Sector List	Role List
<ul style="list-style-type: none"> • Housing and social housing • Landlord associations • Healthcare, including mental health and addictions treatment; • People with lived experience; • Police and/or corrections; • Income supports • Aboriginal • Youth • Private Sector • Non-profit • Other 	<ul style="list-style-type: none"> • Chair • Co-chair • Member • Ex-officio Member

3. Given the requirement to allocate funding to the Housing First approach, which involves both housing and individual supports, are there any sectors or organizations the CAB needs to include and/or engage in the future to more fully represent your community? (for example, Provincial or Territorial representatives responsible for housing and/or mental health, landlord organizations, people with lived experience, police, corrections, health and health promotions (including the Health Authority), income supports, other funders, addictions treatment)

a. If yes, please identify the sectors or organizations and describe how they will be engaged. (Please describe in 1,500 characters or less)

We feel that we have a well-rounded, complete and balanced Community Advisory Board, and no additional representation is required.

Planning and Reporting

Your Planning Process

1. Stakeholder Engagement

- a. Who and how did the CAB consult in your community as you prepared this Community Plan? Please include information about the approach you took and the extent of your consultations. (please describe in 1500 characters or less)

Every member of the Community Advisory Board represents a different sector, and is charged with seeking out and bringing sector knowledge to the CAB table. Voting members of CAB are supplemented by a number of non-voting members who represent social envelope departments of government, and bring a broad community perspective to discussions and planning. Meetings of the Community Advisory Board are open to the public.

- b. How is the CAB working with the Aboriginal sector and/or local Aboriginal CAB to identify and implement Aboriginal homelessness priorities? (please describe in 1500 characters or less)

CAB membership includes a member representing Aboriginal organizations who will bring this perspective to the table. In addition, some of the members of CAB are themselves, of Aboriginal descent. The majority of sectors represented on the CAB serve the Aboriginal sector.

2. Other Related Strategies and Programs

- a. In this section, you will identify and describe the federal, provincial, territorial, or local strategies, programs (other than HPS) which fund activities in your community that you will access to support your Housing First and other homelessness effort (please see the Reference Guide for examples). How many have you identified (you may include up to 30)?

Name of federal, provincial or territorial or local strategies and programs	Focus of strategy or program
Government of the Northwest Territories – Justice Wellness Court / ICM / Anti-Poverty Strategic Plan / Mental Health & Addictions Strategic Plan	Social Integration
NWT Housing Corporation	Social Housing
Yellowknife Health and Social Services Authority	Healthcare
GNWT - Department of Education, Culture and Employment	Income support
City of Yellowknife – Social Issues	Social Integration

Committee / Community Advisory Board / CE	
Dominion Diamond Mine Incorporated	Social Integration
Mobilizing Local Capacity for Youth Homelessness	Social Integration
Mental Health Commission of Canada	Education, Mental Health & Addictions, Housing First
NWT Association of Communities	Social Integration
Coalition Against Homelessness	Social Integration

Focus areas. Select from:

- social housing
- rent supplements
- mental health
- addictions
- healthcare
- Assertive Community Treatment (ACT) team
- Employment
- income supports
- education
- social integration

b. Does your Province or Territory have a plan or strategic direction to address homelessness, poverty, housing, or another related issue?

If yes, how does your HPS Community Plan complement Provincial or Territorial direction in this area? **Select from completely aligns, partially aligns and fills in gaps**
Please explain. (please describe in 1500 characters or less)

Partially Aligns

The Government of the Northwest Territories (GNWT) has a plan and strategic direction related to poverty. The Anti-Poverty Strategy is an interdepartmental strategy with the following vision: Building on the strengths of our people and communities, northerners have the supports they need to live in dignity and free from poverty, as active participants in community life.

Additionally, the GNWT has recently released a Mental Health and Addictions Strategy. The priorities in this Community Plan align with and work to fill gaps within these strategies. Because these strategies are new in their implementation, CAB will keep open lines of communication and consult regularly with the GNWT to find ways to augment, support, and address gaps in these strategies.

Dr. Jim Corkal, Chief Clinical Advisor, Department of Health and Social Services, is a member of CAB, and will provide ongoing feedback and support in identifying and working toward alignment of CAB initiatives with the GNWT's strategies.

3. Community Contribution

As part of the eligibility for HPS Designated Community funding, each community must be able to demonstrate that it has mobilized funding partners to contribute to its homelessness efforts.

- Your community must show that it can identify \$1 contributing to your homelessness efforts from other sources for every dollar in your Designated Community allocation.
 - The “community contribution” can include funding from any partner other than HPS such as: governments (Federal, Provincial/Territorial or Municipal/Regional); public institutions, such as hospitals, schools or universities; aboriginal organizations; private sector organizations; and not-for-profit/charitable sector organizations, such as foundations or the United Way.
 - If an organization is contributing (financial or in-kind) to more than one activity, you may combine all the amounts received and enter the information once.
- The Community Entity (CE) will be required to report annually on the actual amount received.

You will be asked to provide this information during the annual update. At this time, we need information about your community contribution for 2014-2015.

a. How many funders have you identified?

Name of Funder	Type of Funder	Contact Information		Financial contribution	Non-financial contribution	Total Contribution
		(Contact person)	(E-mail or Phone)	(dollars)	(estimate in dollars)	(dollars)
City of Yellowknife	Municipality	Dayle Hernblad	Dayle.hernblad@yellowknife.ca		\$282,383	\$282,383
GNWT – Homeless Assistance Fund	Territory	Erin Shea	Erin_shea@gov.nt.ca		\$125,000	\$125,000
GNWT – Small Communities Homelessness Fund	Territory	Erin Shea	Erin_shea@gov.nt.ca		\$200,000	\$200,000
GNWT – ECE Sheltering Agencies	Territory	Michael Saturnino	Michael_saturnino@gov.nt.ca		\$900,000	\$900,000
GNWT Housing Corporation	Territory	Revi Lau-a	Revi_lau-a@gov.nt.ca		\$94,000	\$94,000
YHSSA – Side Door Programs	Territory	Nathalie Nadeau	Nathalie_Nadeau@gov.nt.ca		\$100,000	\$100,000

GNWT – Health and social Services	Territory	Andy Langford	Andy_Langford@gov.nt.ca	\$443,000	\$443,000
GNWT – Housing Corporation	Territory	Revi Lau-a	Revi_lau-a@gov.nt.ca	\$35,000	\$35,000
Total Community Contribution				\$2,027,301	\$2,027,301

Choose from:

- P/T
- Municipality
- Federal
- Not for profit/Charity
- Foundation
- For Profit
- Other

b. If you are unable to complete this chart, please describe your strategy for ensuring that for every dollar invested by the HPS, the community can identify at least one dollar from other sources. (1500 characters or less)

Reporting

The Community Advisory Board is expected to report to its funder (Employment and Social Development Canada), its stakeholders and the broader community on what it is doing and the progress the community is making in reducing homelessness.

The HPS was renewed with a commitment to using a Housing First approach and demonstrate reductions in homelessness. The collection of data and results will be critical to this change. As part of your community planning process, you will set priorities and select activities. Projects should lead to results that contribute to reductions in homelessness. The HPS has identified specific results that it will be collecting through Results Reporting, but the CAB and CE should also be working together to identify other results they would like to gather.

How will you make sure that projects are tracking the results you need?

Yellowknife is committed to, but just beginning its evolution to a Housing First Approach to addressing homelessness. As such, one of our priorities relate to Housing First Readiness. Initial actions include training of service providers in Results Reporting Online (RROL). Currently, Sheltering agencies are using Homeless Individual and Family Information System (HIFIS) to collect data and track results.

Your Priorities

Priorities	What percentage of your allocation will you be investing in this priority in					Please select the activities that you will fund with your HPS allocation.	% of HF funds in 2014-2015
	2014-2015	2015-2016	2016-2017	2017-2018	2018-2019		
<p>✓ To reduce homelessness through a Housing First (HF) approach The Housing First model includes both housing and access to supports primarily for chronically and episodically homeless individuals. The services provided are offered through an integrated approach and are interdependent. Generally, the approach will be to ensure that Housing First clients have access to all the existing services required.</p>	15%	40%	60%	75%	85%	<p>✓</p> <p>HF Readiness, for example:</p> <ul style="list-style-type: none"> ✓ Determining the Housing First model (e.g. consultation, coordination, planning, and assessment) ✓ Identifying, integrating and improving services (including staff training on Housing First activities and functions) ✓ Partnership development in support of a Housing First approach ✓ Working with the housing sector to identify opportunities for and barriers to permanent housing (e.g. establishing landlord relationships, mapping of current available assets) <p>Client Intake & Assessment, for example:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Coordinated intake management (where feasible) ✓ Client identification, intake and assessment, focussing on the 	15%

Priorities	What percentage of your allocation will you be investing in this priority in					Please select the activities that you will fund with your HPS allocation.	% of HF funds in 2014-2015
	2014-2015	2015-2016	2016-2017	2017-2018	2018-2019	✓	✓
						chronically and episodically homeless populations.	
						<p>Connecting to and Maintaining Permanent Housing, This requires communities to establish housing teams that implement the following activities:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Facilitate access to housing, which could include providing emergency housing funding to bridge clients to provincial/territorial system <input type="checkbox"/> Set-up apartments (insurance, damage deposit, first and last months' rent, basic groceries and supplies at move-in, etc.) <input type="checkbox"/> Furnish apartments for HF clients (furniture, dishes, etc.) <input type="checkbox"/> Repair damages caused by HF clients <input type="checkbox"/> Provide Landlord-tenant services <input type="checkbox"/> Re-housing (if required) 	
						<p>Accessing Services through case management. Activities include:</p> <ul style="list-style-type: none"> <input type="checkbox"/> Coordination of a case management team 	

Priorities	What percentage of your allocation will you be investing in this priority in					Please select the activities that you will fund with your HPS allocation.	% of HF funds in 2014-2015
	2014-2015	2015-2016	2016-2017	2017-2018	2018-2019	✓	✓
						<input type="checkbox"/> Peer Support <input type="checkbox"/> Working with clients to set goals <input type="checkbox"/> Identifying a strategy for reaching the goals <input type="checkbox"/> Connecting clients to services needed to reach the client's goal <input type="checkbox"/> Monitoring progress <input type="checkbox"/> Support services to improve the self-sufficiency of chronically and episodically homeless individuals and families in the Housing First program through individualized services, including: <ol style="list-style-type: none"> i. Connecting clients to income supports ii. Pre-employment support, and bridging to the labour market iii. Life skills development (e.g. budgeting, cooking) iv. Supports to improve clients' social integration; v. Culturally relevant responses to help Aboriginal clients vi. Connecting clients to education and supporting success 	

Priorities	What percentage of your allocation will you be investing in this priority in					Please select the activities that you will fund with your HPS allocation.	% of HF funds in 2014-2015
	2014-2015	2015-2016	2016-2017	2017-2018	2018-2019		
						✓	✓
						Data, Tracking & Monitoring. Activities include: <ul style="list-style-type: none"> ✓ Identifying the size and make-up of the chronically and episodically homeless population by accessing shelter data ✓ Tracking HF Clients 	

Priorities	What percentage of your allocation will you be investing in this priority in					Please select the activities that you will fund with your HPS allocation.
	2014-2015	2015-2016	2016-2017	2017-2018	2018-2019	
<input type="checkbox"/> To improve the self-sufficiency of homeless individuals and families and those at imminent risk of homelessness through individualized services These services are offered primarily to individuals who are homeless or imminently at risk that are not part of the Housing First program.						<ul style="list-style-type: none"> ✓ Housing placement (outside of Housing First) ✓ Connecting clients to income supports ✓ Pre-employment support, and bridging to the labour market ✓ Life skills development (e.g. budgeting, cooking) ✓ Supports to improve clients' social integration ✓ Culturally relevant responses to help Aboriginal clients ✓ Connecting clients to education and supporting success ✓ Liaise and refer to appropriate resources ✓ Housing loss prevention (only for individuals and families at imminent risk of homelessness) ✓ Basic or urgent needs services

Priorities	What percentage of your allocation will you be investing in this priority in					Please select the activities that you will fund with your HPS allocation.
	2014-2015	2015-2016	2016-2017	2017-2018	2018-2019	
<ul style="list-style-type: none"> ✓ To preserve or increase the capacity of facilities used to address the needs of people who are homeless or at imminent risk of homelessness. 	60%	55%	30%	15%	15%	<ul style="list-style-type: none"> ✓ Transitional housing facilities ✓ Permanent Supportive housing ✓ Emergency shelter facilities Non-residential facilities

Priorities	What percentage of your allocation will you be investing in this priority in					Please select the activities that you will fund with your HPS allocation.
	2014-2015	2015-2016	2016-2017	2017-2018	2018-2019	
<ul style="list-style-type: none"> ✓ To ensure coordination of resources and leveraging 	25%	5%	10%	10%	0%	<ul style="list-style-type: none"> ✓ Determining a model in support of a broader systematic approach to addressing homelessness ✓ Identifying, integrating and improving services (including staff training on activities and functions in support of a broader systematic approach to addressing homelessness) ✓ Partnership development in support of a broader systematic approach to addressing homelessness ✓ Working with the housing sector to identify opportunities for and barriers to permanent housing (e.g. establishing landlord relationships, mapping of current available assets) in support of a broader systematic approach to addressing homelessness

Priorities	What percentage of your allocation will you be investing in this priority in					Please select the activities that you will fund with your HPS allocation.
						<ul style="list-style-type: none"> ✓ Consultation, coordination, planning, and assessment (e.g. community planning)

Priorities	What percentage of your allocation will you be investing in this priority in					Please select the activities that you will fund with your HPS allocation.
	2014-2015	2015-2016	2016-2017	2017-2018	2018-2019	
<ul style="list-style-type: none"> ✓ To improve data collection and use 						<ul style="list-style-type: none"> ✓ Identifying the size and make-up of the entire homeless population ✓ Tracking non-Housing First clients ✓ Point-in-time counts ✓ Community indicators (beyond the requirements for HPS) ✓ Local research, information collection and sharing (including implementing and using HIFIS)

Describing your Priorities

For each priority, CABs will answer the following.

Rationale

Why is this a priority for your community? If the priority was identified in another related plan or planning process, please identify it (please describe in 1500 characters or less).

For Housing First Priority Only

What other resources can you leverage to contribute to your HF efforts?

- HF Readiness
- Client Intake & Assessment
- Connecting to and Maintaining Permanent Housing
- Accessing Services
- Data, Tracking & Monitoring

Housing First (HF) Approach

Please describe your Housing First approach, identify what percentage of your allocation will be used towards furnishing and repairing housing for HF purposes and provide a timeline for HF implementation.

Priority #1: Transition to a Housing First approach to address homelessness

Rationale

CAB members are committed to moving toward a Housing First approach. CAB's assessment of the community of Yellowknife with respect to Housing First demonstrates that the community must make progress in a number of areas to become ready to transition to a Housing First approach.

Over the next 5 years, the Yellowknife Community Advisory Board on Homelessness proposes to focus on moving toward a Housing First Model. This will provide the course of action that will assist service providers to move individuals out of homelessness.

Over the 5-year period, focussing on a Housing First approach, the City will work toward the following outcomes:

- 1. Developing relationships and buy-in from landlords that results in assigned housing stock in scattered sites throughout Yellowknife, for housing homeless.*
- 2. Nurturing collaboration, partnership, adoption and support of Housing First approaches among all those with a role to play in addressing the issue of homelessness: social service organizations, sheltering agencies, all levels of government, the business community and the public.*

3. *Ensuring service providers are well-trained and maintain high levels of staff professionalism across all agencies.*
4. *Creating an understanding of our clientele to enable the best delivery of service, and measure progress by establishing baseline data and measuring impact against that baseline.*

Other Resources

What other resources can you leverage to contribute to your HF efforts? Please describe the other resources you have available in each of the following areas in 1500 characters or less. If you have not identified any resources enter “none”

Housing readiness resources

Mental Health Commission Training and Technical Assistance program:

In partnership with Pathways to Housing, the Training and Technical Assistance Program will assist Yellowknife in the development and implementation of Housing First teams through training events and ongoing technical assistance; provide opportunities for learning, sharing and problem solving with other communities who are also implementing HF; and, draw on the knowledge and experiences acquired through the At Home/Chez Soi initiative, Canadian Housing First experience, and the expertise of Pathway’s to Housing to continue to build a collective understanding and knowledge of HF implementation.

Yellowknife will also have use of the interactive HF web-based toolkit including how to plan, implement, evaluate and sustain HF programs; monthly conference calls to track progress, identify challenges, achievements & emerging issues; ongoing data collection for evaluation purposes and assessing the value of activities; research and analysis.

Client intake and assessment resources

None

Accessing Services:

None

Data tracking and monitoring resources

HIFIS Community Coordinator (HCC) contribution agreement with Government of Canada:

The HCC initiative will provide training, technical support and assistance activities to emergency shelters and other service providers through the following activities:

- *Promote and support the use of HIFIS software*
- *Provide ongoing training, re-training and support to HIFIS users and promote the use of E-Learning tools and self-learning modules*
- *Facilitate the signing of Data Provision Agreements*

- *Facilitate quarterly data exports from shelters to national office*
- *Raise awareness of the importance of data collection and data integrity and how HIFIS can assist with data collection and reporting requirements*
- *Participate in HCC conference calls and attend the annual national HCC training workshop*
- *Foster support by disseminating relevant information collected thru HIFIS to community stakeholders*
- *Develop a HIFIS working network*

Please describe your HF approach, identify what percentage of your allocation will be used towards capital for HF purposes and provide a timeline for HF implementation

In Yellowknife, much of our effort has been ‘managing’ homelessness through investment in emergency services. A more strategic response will retain the emergency services (because people will still experience crises that lead them to lose their housing) but shifts the focus to prevention, and moving people out of homelessness. A prevention approach requires a coordinated and strategic system approach, and must include partnerships with NGOs, government and CAB. Moving to a Yellowknife-based Housing First model will assist service providers to move individuals out of homelessness.

We have identified 15% of our HPS resources to Housing First Readiness, increasing that amount year over year (40% in 2015/16; 60% in 2016/17; 75% in 2017/18 and 85% in 2018/19). This reflects our commitment to first preparing for, and then implementing a Housing First approach. None of the HF funding in 2014/15 has been identified for capital purposes – it will be used for readiness such as completing a Point In Time (PiT) Count for Yellowknife to gather baseline data; Community Service Mapping to gather data on current services and service gaps with a goal of improving the design of our homeless service sector; and building community capacity through training.

We will engage the GNWT to collaboratively identify a Housing First model as a best practice for Yellowknife in preventing, reducing and eliminating homelessness.

In the long term we will conduct a five year evaluation on Housing First successes and recommended changes.

Target Group(s)

Housing First Priority

Please describe in more detail the group(s) this priority will address.

- ✓ *Chronically homeless individuals*
- ✓ *Episodically homeless individuals*

Do you expect to address your entire chronic and episodic population in 2014-2015?

No. Given we are at the beginning of a process, we do not expect to address the entire chronic and episodic population for a number of years.

If yes, who will you target next?

Individualized Services and Facilities priorities

Please describe in more detail the group(s) this priority will address. Note: we want to know your primary target group(s), not a comprehensive list of everyone you might serve with this priority.

- General Population (no specific target)
- Chronically and episodically homeless individuals
- Families & Children
- Youth
- Seniors
- Aboriginal
- Immigrants & Refugees
- Veterans
- Official Languages Minority communities
- Men
- Women
- People with a Mental Health Issue
- People with Disabilities (other than Mental Health)
- People with Addictions

Any other target groups not previously mentioned (please describe in 300 characters or less)

Priority #2: Providing housing options for youth

Rationale

No young person should be living rough, couch surfing or on the streets. Unfortunately, for many youth, family difficulties contribute to an intolerable living situation whereby the streets are seen as a better option. For many youth, overcoming the challenges of education, employment and housing on their own is an impossible task. Currently, the Side Door Youth Ministries are the only services and programs available to assist homeless or at risk of homelessness youth in Yellowknife. Yellowknife is the newest recipient for the Mobilizing Local Capacity for youth homelessness program, working with a national youth homelessness group to reduce, prevent, and eliminate youth homelessness.

The Yellowknife Community Advisory Board on Homelessness proposes to focus on establishing a youth-specific housing complex that combines housing with on-site supports to help young people piece together their own plan for success and independence through a housing first philosophy and program.

Over the 5-year period, the CAB will work toward the following outcomes with respect to youth housing:

- 1. Identification of and acquiring a sustainable and viable option for procuring and maintaining a youth housing unit.*
- 2. Creating and delivering programming that responds to the needs of youth which equips them to succeed in sustaining housing in the long term.*

Demonstrating Success

With renewal, the HPS is increasing the focus on achieving results. All projects are expected to contribute to reducing or preventing homelessness and CABs and CEs should be working together to determine how they will measure project success.

The HPS has identified a number of indicators it will be using to measure the success of the HPS at reducing and preventing homelessness. Projects supported by this priority are expected to report on the indicator(s) below. Please identify a target for each indicator for 2014-2015. If you will not be investing in one or more of the activities in 2014-2015, please enter "0".

Number of new permanent supportive housing units added to an existing or new facility.

14

Number of new permanent emergency shelter beds.

0

Priority #3: Integrated Service Supports

Rationale

Yellowknife is only entering into its transition to a Housing First approach to addressing homelessness. As it does so, it will begin to implement a Housing First model. That model is expected to identify some gaps in service delivery. This priority will work to identify those gaps, and provide assistance, consistent with a Housing First approach, to fill those gaps. In this way we will work to identify, integrate, and improve services for the homeless.

In the first year, the Yellowknife Community Advisory Board proposes to focus on supporting an activity being initiated in Yellowknife to re-open a day shelter for homeless. CAB proposes to provide support for renovations to a facility so it is 'fit for purpose' as a day shelter, and/or provide funding for a foundational program for day shelter users. The outcome will be that homeless individuals will have access to daytime supports in the form of shelter, aligned with a Housing First approach.