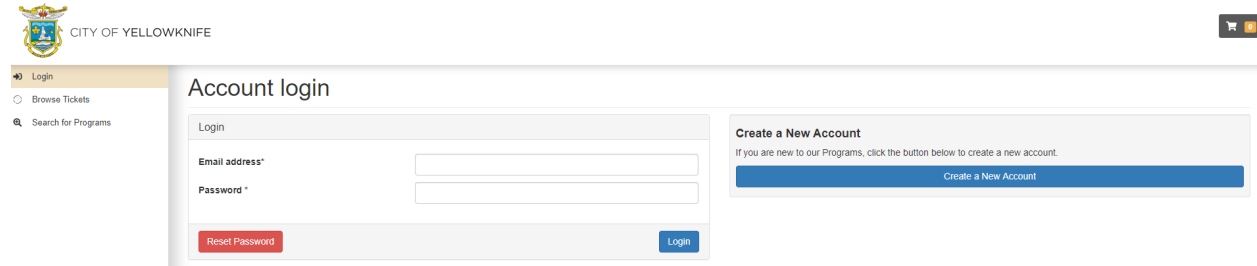


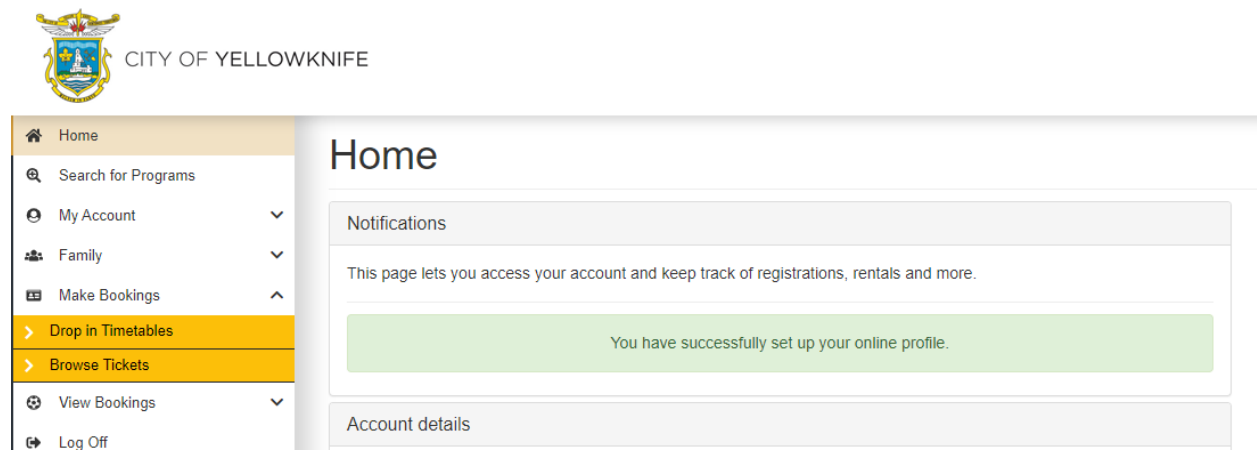
## Steps for booking tickets (aka: a spot at the pool)

Patrons can Log in using their COY \_\_\_\_\_ code on their membership cards, create a new account or Browse Tickets without logging in.



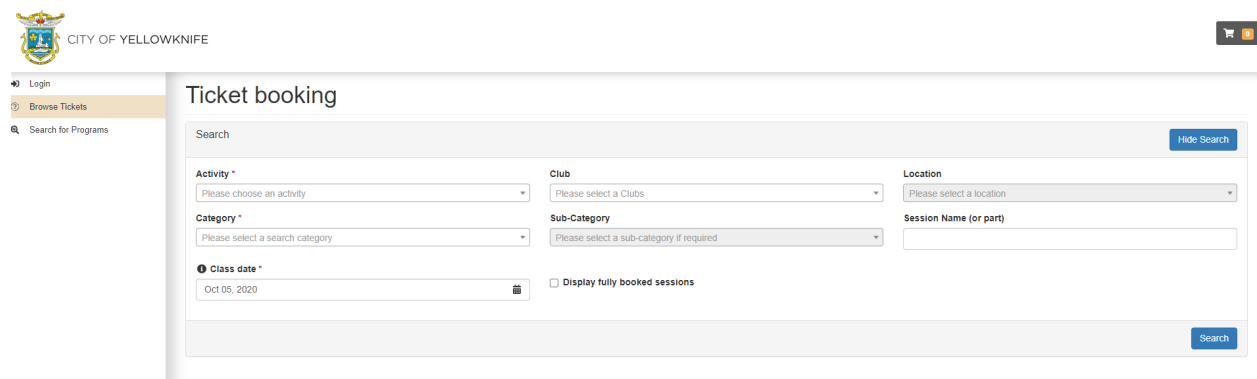
The screenshot shows the 'Account login' page of the City of Yellowknife website. On the left, there is a navigation menu with options: 'Login', 'Browse Tickets', and 'Search for Programs'. The main content area is titled 'Account login' and contains a login form with fields for 'Email address\*' and 'Password\*'. Below these fields are buttons for 'Reset Password' and 'Login'. To the right of the login form is a 'Create a New Account' section with a sub-header and a 'Create a New Account' button. The City of Yellowknife logo is in the top left corner, and a shopping cart icon is in the top right corner.

If you sign in under your account, you will find Browse Tickets under the drop down for Make Bookings along the left hand side.



The screenshot shows the 'Home' page of the City of Yellowknife website. On the left, there is a navigation menu with options: 'Home', 'Search for Programs', 'My Account', 'Family', 'Make Bookings', 'Drop in Timetables', 'Browse Tickets', 'View Bookings', and 'Log Off'. The main content area is titled 'Home' and contains a 'Notifications' section with a message: 'This page lets you access your account and keep track of registrations, rentals and more.' Below this is a green box with the text: 'You have successfully set up your online profile.' At the bottom, there is an 'Account details' section. The City of Yellowknife logo is in the top left corner, and a shopping cart icon is in the top right corner.

If you **do not** sign in under an account, you can find Browse Tickets along the left hand side.



The screenshot shows the 'Ticket booking' page of the City of Yellowknife website. On the left, there is a navigation menu with options: 'Login', 'Browse Tickets', and 'Search for Programs'. The main content area is titled 'Ticket booking' and contains a search form with fields for 'Activity\*', 'Club', 'Location', 'Category\*', 'Sub-Category', 'Session Name (or part)', and 'Class date\*'. There is also a checkbox for 'Display fully booked sessions' and a 'Search' button. The City of Yellowknife logo is in the top left corner, and a shopping cart icon is in the top right corner.

Set activity to the activity that you wish to search. It is a drop down menu to ease in choice. If the date is not changed it will just the next available event. Choose the event and time that you wish to sign up for.

**City of Yellowknife**

Search filters:

- Activity: Public Swim
- Club: Please select a Clubs
- Location: Please select a location
- Category: Please select a search category
- Sub-Category: Please select a sub-category if required
- Session Name (or part):
- Class date: Oct 05, 2020
- Display fully booked sessions:

Search results for Oct. 5 - 11, 2020:

Saturday, October 10, 2020	
<b>Public Swim Saturday 5:30pm</b> 5:30 PM - 6:30 PM	<b>Tickets Available:</b> 20 of 20 Pool - Swimming Pool

**City of Yellowknife**

Progress: Ticket (Active) > Additional information > Payment > Confirmation

Please select the tickets you require for activity Public Swim Saturday 5:30pm.

Public Swim - \$0.00

**Summary**

Class name	Public Swim Saturday 5:30pm
Class date	Sat 10 Oct, 2020 - 17:30
<b>Tickets Total</b>	<b>\$0.00</b>

View and accept the attendance rules (Not accepted)

Next / Previous

If you have your Member number (**must enter COY first**) you may enter it here, please choose the number of tickets that you will be booking. If you do not have a member number, enter the amount of spots required under non-member. Maximum of 6 for a Public Swim, maximum of 2 for a Lane Swim. For the lane swim, this will book you two different lanes, if you are a family bubble and wish to share a lane please just book one lane ticket. For Public Swims, please book a ticket for every member that will be entering the facility for the event.



- [Login](#)
- [Browse Tickets](#)
- [Search for Programs](#)

## Ticket booking

Ticket
Additional information
Payment
Confirmation

**Information**

Please sign up with all swimmer's names and ages. Be prepared to pay at the pool's front desk. Please come to the pool wearing your swim wear.

**What name and age of all swimmers? \***

I understand that I will pay at the Pool \*

I understand I must come wearing my swim gear. \*

I will wear a mask in the facility (mandatory) \*

I will arrive no more than 10min before my time \*

**Selected Tickets**

Ticket	Member	Quantity	Price
Public Swim	Non-resident(s)	1	\$0.00

**Summary**

**Class name** Public Swim Saturday 5:30pm  
**Class date** Sat 10 Oct, 2020 - 17:30

**Tickets Total** \$0.00

View attendance rules (Accepted)

Add to cart

Previous

You will continue with the payment information. The cost of signing up online is \$0 as it is only a place holder for numbers. Payment will be taken at the facility when the patron arrives, debit card, credit card, vouchers, memberships will be accepted.

- [Login](#)
- [Browse Tickets](#)
- [Search for Programs](#)

## Cart

Cart Summary
Payment options
Payment Summary
Payment
Confirmation

**Public Swim Saturday 5:30pm** ✕

**Activity** Public Swim  
**Start time** Oct 10, 2020 - 5:30 PM  
**End time** Oct 10, 2020 - 6:30 PM  
**Location** Swimming Pool

**Total cost: \$0.00**

Ticket Breakdown ▼

Attendance rules

Subtotal before tax \$0.00

Total to pay \$0.00

**Total to pay now** \$0.00

Continue

Book another -